

PUBLIC SAFETY TELECOMMUNICATIONS

LOCATION: MIDDLETOWN

MONDAY, October 1, 2012

11:00 A.M.

-----Minutes-----

Attendance:

Members Present

Chairman Ross Andrew

Commissioner David Darling (SFD)

Commissioner Tom Serra (MFD)

Commissioner Susan Bransfield (PFD)

Members Absent

Staff Present

Wayne Bartolotta - Central Communications

Joe Kronenberger – Deputy Director of Central Communications

Chief Gary Ouellette - MFD

Deputy Chief Rob Kronenberger – MFD

Lt. Gary Wallace – MPD

Acting Chief Steve Krol – South Fire Department

Jody Krupa – Recording Secretary

CALL TO ORDER

Chairman Andrew called the meeting to order at 11:03 a.m.

MINUTES OF PREVIOUS MEETING

Chairman Andrew motioned for approval of minutes from August 6, 2012. Commissioner Darling moved to approve the minutes. Commissioner Serra seconded it. All others voted in favor to accept the minutes. (There were no minutes from September 2012 – meeting was cancelled due to no quorum)

PUBLIC HEARING

None

CORRESPONDENCE

None

MONTHLY REPORT

Wayne Bartolotta gave the monthly report:

- ★ Monthly Call Statistics sheet is available (September 2012)
- ★ Processing over 4000 calls a month for responders to respond on
- ★ Taking about 11,000 calls a month or making calls as requested
- ★ 911 calls average out to about 2000 call per month
- ★ Lt. Wallace mentioned that dispatchers are very good and patient with the new PD hires
- ★ QA report -96%. Middletown is right on target for their average. Middletown fire uses the hardest dispatch standard
- ★ A new hire has completed on the job training and is up and running. Two trainees had been hired at once. One is up and running, the other has been let go. There are two vacancies at this time
- ★ Overtime is high but manageable
- ★ CT Alert – if a supervisor from MPD or MFD requests an alert to be sent out, dispatch will send out the alert (reasonable requests only) Second alert will go out as a page often times *before* the reverse 911 alert goes out.
- ★ Two resolutions coming before the Common Council meeting for the night, one pertaining to narrow banding. Some receivers need to be replaced and Central Communications is hoping to retain \$36K for this purchase.
- ★ Utility Communications (who handle our entire infrastructure) has come in with a proposal to sell us resale price plus \$1.00 for all Motorola catalog items. Our prices are still at the 2005-2006 mark

OLD BUSINESS

- ★ Arrigoni Bridge – The whole project should be completed by October 31, 2012
- ★ CAD system – Lt. Wallace reported that CAD system is working well
- ★ AT&T lines – Middletown Fire Department has already been rewired. The problem manhole has been taken out of the loop.
- ★ City Hall Alarm system – Key access is getting installed this week. Project is moving forward.
- ★ Alarms Division installed a new camera and lights at the public safety boat dock. At this time the feed is not up and running. IT department is working on it, there is a problem with the AT&T line
- ★ Chief Ouellette stated that the Mile Lane property is currently in the process of being transferred over to the city. The city attorney is working with the Army to draw up the paperwork for the land transfer

NEW BUSINESS

ADJOURNMENT

Chairman Andrew motioned for adjournment. Commissioner Darling moved the motion. Commissioner Serra seconded the motion. All voted aye. The meeting adjourned at 11:37 a.m.

Respectfully submitted,

Jody Krupa

Recording Secretary

Next meeting to be held on November 5, 2012 in Portland & December 3, 2012 in Middletown